State of Illinois
Department of Innovation & Technology

The DoIT Digest
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This Week:
- **DCFS App Enhanced for Investigators and Caseworkers**
- **DoIT Leads Security Assessments for Supported Agencies**
- **Public Sector AI Perspective Presented at Chicagoland Chamber Luncheon**

DCFS App Enhanced for Investigators and Caseworkers

In use by approximately 1000 DCFS investigators and case workers since January 2017, the Always Stay Konnected (A.S.K.) app provides real-time data that child welfare professionals use to make vital determinations. Front line workers can enter data in the field, making information available immediately to those considering best options for a child. Developed with direct input from DCFS field staff to support child safety, worker safety, security, efficiency and quality data, A.S.K. continues to mature and is regularly refined and updated as users' needs change. The DoIT DCFS mobile app team recently implemented a robust "Tips" and "What's New" tool to increase awareness of mobile enhancements and provide helpful usage instructions.

DoIT Leads Security Assessments for Supported Agencies

Identifying and mitigating risk makes an organization more resilient. Understanding impacts to critical business processes and exercising contingency plans form the foundation of a resilient organization. DoIT Security conducts both **Risk Assessments** and **Business Impact Analyses (BIA)** to mitigate an agency's overall data security risk. A risk assessment measures the maturity level of selected National Institute of Standards and Technology (NIST) controls; while a Business Impact Analysis (BIA) measures the impact of each incident. If you have questions about DoIT's resiliency activities, please contact: DoIT.CyberResiliency@illinois.gov .

Public Sector AI Perspective Presented at Chicagoland Chamber Luncheon

Monica Carranza, Cluster CIO for Government and Public Employees, was invited to the Chicagoland Chamber of Commerce meeting on June 14th to discuss the Illinois Smart Building Initiative. Monica took the opportunity to emphasize the ethical use of Artificial Intelligence (AI), as applied in informed decision-making. The SOI effort includes regular input from the agencies who manage the state's real estate portfolio of approximately 7000 buildings. The audience discussed the importance of employees, consumers and the public at large in the current public debate and discussions surrounding AI.

DoIT FYIs & Reminders

VoIP Informacast paging will be tested at three Springfield DoIT sites on June 28th or July 5th, depending upon your location. You will receive a modern day, "test of the emergency broadcast system" … remember those? Link to more details about our new service.